



Summary of Diner Feedback - SHAC Community Meals

As at 21 June 2017 – 25 responses (since 24 May 2017 – diner attendance varies)

Notes:

- Over the 12 months that these sessions have been held, approximately 70-90 different people have attended
- We met 9 or 10 people who were homeless and/or living in cars. A volunteer paid for 3 nights' motel accommodation for different people and for another person: a caravan for 7 nights
- Some respondents did not answer all questions

How do you rate the community meals on Wednesday night in Frankston?

Please select your preference from 1 to 5

Bad Poor Average Good Excellent

	Bad	Poor	Average	Good	Excellent
How do you find the quality, quantity or variety of food?			4	10	11
Do you value the extras provided e.g. bread, ice creams			1	5	18
Does the self-service for Tea and Coffee work?			3	5	17
How do you find the environment/atmosphere?				2	23
Is the location convenient?	1		5	7	11
Would or have you recommended the sessions to others?			1	6	18
How do these sessions compare to others?			2	7	16

How do these and similar community services meet your needs?

My preferred day of the week is:	Any: 7	Weekdays: 3	Wed: 11	Weekends: 3	Mon or Sat: 1	
How many community meals do you attend?	1/Wk: 7	2/Wk: 8	3/Wk: 1	4/Wk: 2	5/Wk: 2	1/Mth: 2
Do you have problems getting food other days/nights?	Yes: 8		No: 15			
What is your reason for attending – please check all applicable						
Homeless 6	Insufficient or no income 11	Social interaction 20	Other (please provide details below) Can't cook: 1			
<ul style="list-style-type: none"> Help each other to solve problems It is good to chat with others over a meal Food, etc. Sick of eating alone Nice food and company 						

Coalition Members:

- St. Anne's Parish Social Justice Group
- St Vincent de Paul Mt Eliza Conference Social Justice Group

- Seaford Community Committee
- Residents of the Seaford Beach Cabin Park

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How will you be affected if the Wednesday meals session ceases? (A selection of responses)

- I think a lot of people would find it hard if this session should go
- It will mean I miss out on another meal, I will go hungry
- Lonely, devastated, starving, nothing to look forward to
- The social interaction is extremely important, shared meal-time
- More isolated than I am now
- It would be a loss to not have the company – even more than the food
- Increase in isolation and cost of meals
- I will miss the socialising, food and the interaction I have with the other people here
- Very bad

Do you have any other suggestions or comments? (A selection of responses)

- Thank you for your support – it is good to see that we have the same support as other countries
- Please don't close! We need these meals! We need this place to stay open so we can eat
- I've been extremely lonely, depressed and mentally ill since City Life closed. I've had NO adult interaction and am suffering with severe health problems due to this change
- Social interaction for homeless and marginalized people in our community is vital
- There is a need for meals sessions like this – more in Frankston and on more than 1 day a week
- I miss Frankston North meals sessions
- Much appreciated! Please keep doing it
- Without this session, I would have to steal a meal - from shops – it is tough to start again on Newstart Allowance
- All the churches should get together every month to get feedback and work together for the people of the city
- I like that the volunteers provide bread, ice creams and other goodies for us that I don't normally buy
- Vegetarian option
- Serve soup

For latest meals session locations, visit <http://www.seafordcc.org/SHAC>